

# **CANCELLATION, “NO SHOWS”, & REFUND POLICY**

## **CANCELLATIONS**

We understand that changes in circumstances happen and for that reason it is not always possible for an individual booked onto an event/session to attend. Therefore, for whatever reason you wish to change or cancel your booking, please contact us as soon as possible through text or call on: **+44 7341 375205**.

### **Cancellations for our 1:1/Enhanced Group Sessions -**

We require a notice of **24-HOURS PRIOR** to the scheduled event/training session in-order for a **FULL REFUND** or **CARRY OVER** to be granted.

### **Cancellations for our Development Group Sessions -**

Unfortunately, self - cancellations for our Development Group Sessions are strictly non-negotiable, non-refundable, and non-transferable. By confirming, you acknowledge that all payments are final and cannot be refunded or carried over to a different date or service.

In the event of a weather cancellation, which is an external factor beyond control, a 50% discount coupon will be offered for the specific session cancelled.

## **REFUNDS (1:1 & EGS)**

Refunds (Full) or ‘Carry over’ options will be offered when an event/session cancellation has been made **24-HOURS PRIOR** to the session. Please note that our refund policy is only applicable for our 1:1 private sessions and Enhanced Group Sessions.

**Est 2020**

## **“NO-SHOWS”**

A “**NO-SHOW**” is defined as a moment when a client has a scheduled time for an “event/session” and does not show up for that event without any communications with the awaiting party.

Failure to attend a booked event/session without any communications with a member of the coaching team with-in **24 HOURS PRIOR** to the scheduled session, then a full charge will be applicable.

**•PARTICIPATION •DEVELOPMENT •FUN**

Last Reviewed: 1<sup>st</sup> January 2026

MANY THANKS FOR YOUR CO-OPERATION, TEAM PDC.



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